



VOLARE+

Debt Collection
Management System

ABOUT VOLARE+

“VOLARE+ is a comprehensive debt collection software solution that streamlines operations for financial institutions, businesses, and collection agencies. VOLARE+ is PCI-DSS compliant and offers seamless integrated telephony, simplifies bulk actions with customizable messaging, and enables personalized calling. This all-in-one platform empowers organizations to efficiently manage debt collection activities, enhance workflows, and ensure industry-standard compliance.”

WHY VOLARE+

Flexible

A flexible WFH solution that's
accessible from anywhere

Compact

An all-inclusive solution, providing
everything you need and more

Cost Saving

VOLARE+ automates tasks, reducing
manual efforts & cutting operational costs.

User Friendly

A user-friendly platform with clear
interfaces

WHY **VOLARE+**

Flexi-Roles

Functions are tailored to job responsibilities for a flexible approach

Safe Data Storage

Database securely hosted in the same environment as the application server

Boost Productivity

Features in VOLARE+ aims to boost overall productivity for collectors and teams.

Hassle Free

Dive in worry-free, with maintenance expertly managed

VOLARE+

Feature Highlights

Advanced Search Engine



Real-Time Data Insight

Extract real-time data on demand, providing immediate insights to facilitate informed decision-making.

Enhanced Collection Optimisation

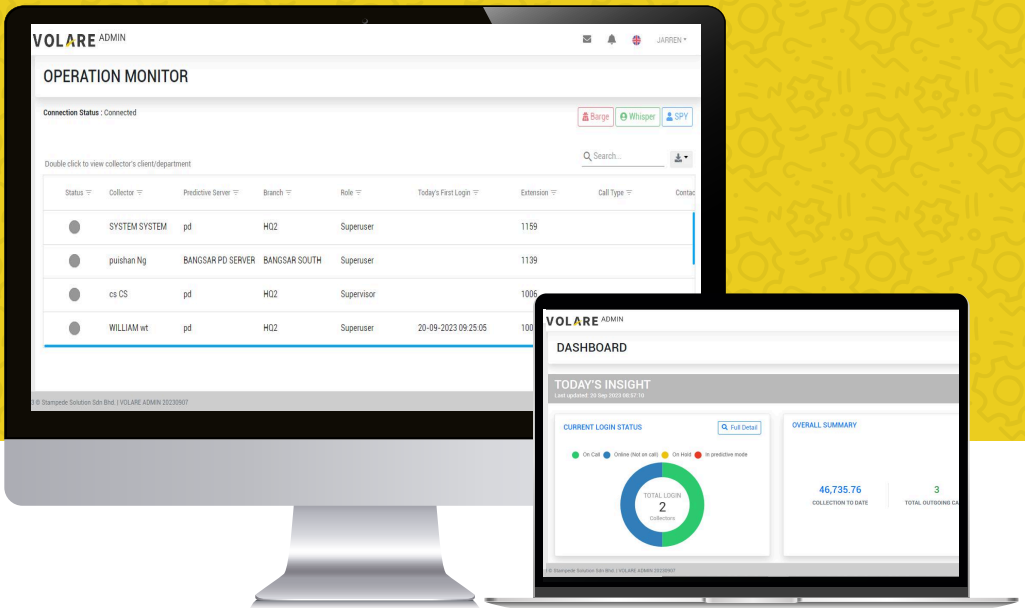
Leverage advanced analytics and strategies to optimise collections, reducing planning time and boosting profits.

Versatile Search Capabilities

Easily search using criteria such as dates, actions, and statuses, with the added convenience of bulk searches.

Feature Highlights

Flexi-Online Platform



Secured Unified Platform

Facilitate secure and seamless interactions between in-house teams on a single, unified platform.

Remote Monitoring

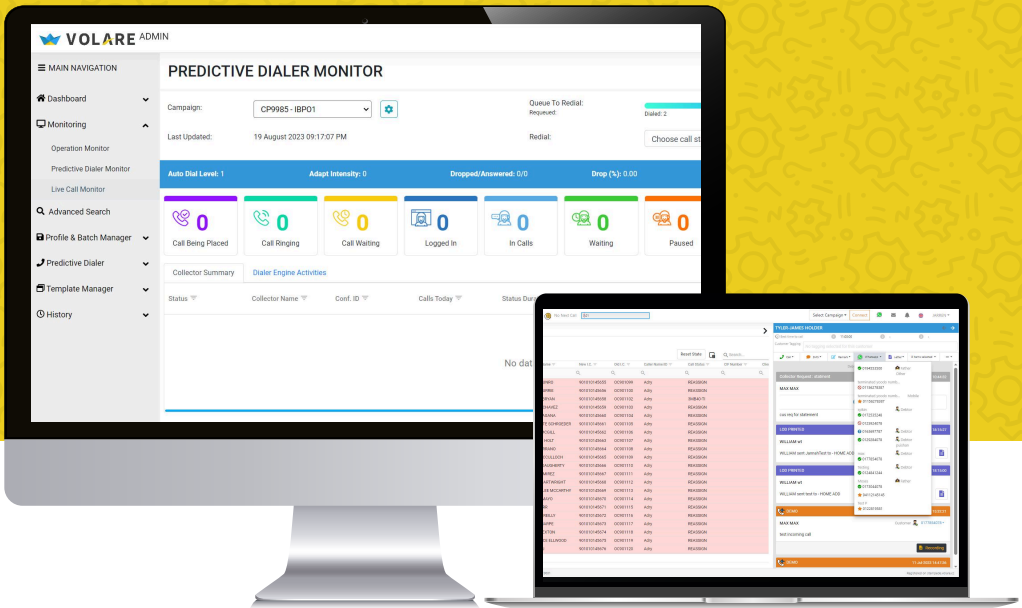
Supervise live calls through features like spying, barging, or whispering during active conversations with just a few clicks.

Cloud-Based Convenience

Access data from anywhere at any time with all information securely stored on a cloud server. No need for on-site servers.

Feature Highlights

Integrated Telephony



Seamless Calling Experience

Use the integrated dialer to directly call customers through VOLARE+, eliminating external systems.

Productive Predictive Dialing

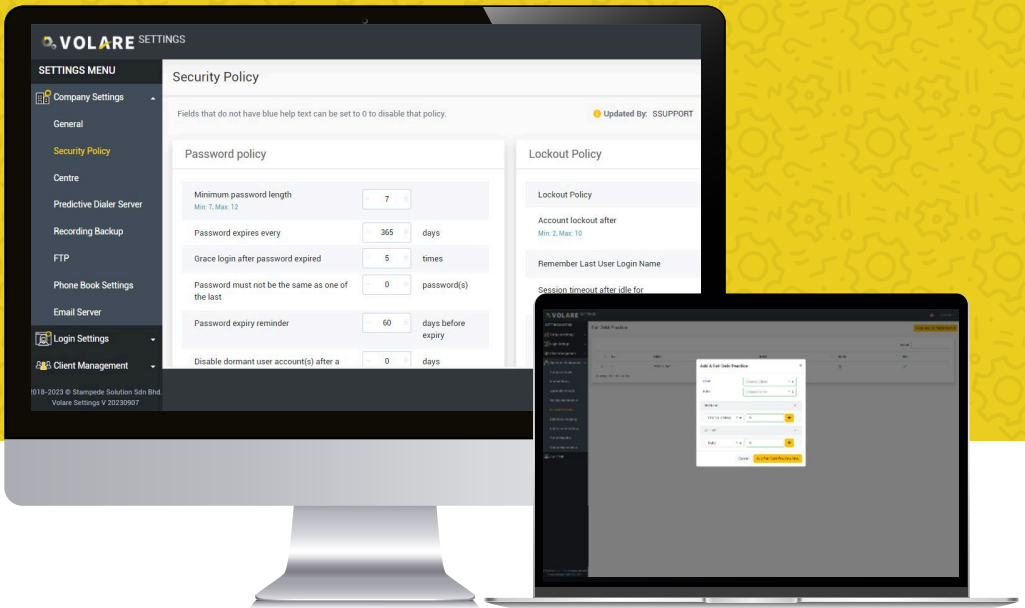
Enhance efficiency and time savings with our automated dialing system, reducing manual call efforts.

Live Broadcasting Options

Upper management have the flexibility of selecting between live agents and broadcasting recorded MP3s for collection activities.

Feature Highlights

Security & Compliance



Advanced Security Measures

Stay informed with real-time updates and activity audit trails in a controlled environment.

Security Policy Flexibility

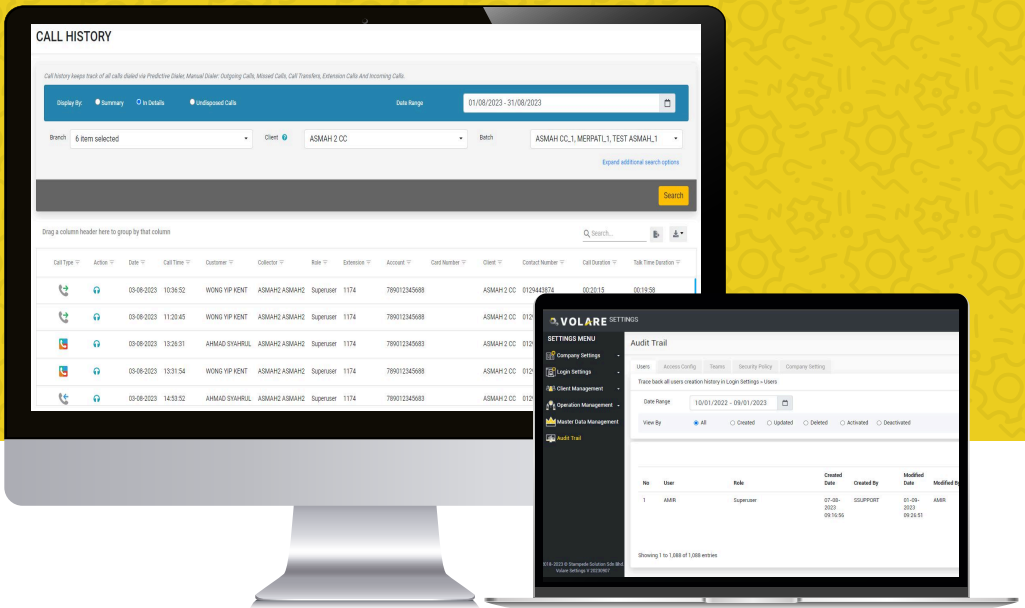
Empower higher management to set restrictions on idle time and password attempts, enhancing login security.

PCI-DSS Certified

VOLARE+ is PCI-DSS certified, meeting Payment Card Industry Data Security Standards through firewall installation, data encryption, and antivirus measures

Feature Highlights

Reporting Insights



Call Playback with Detailed Reporting

Record and review collector's calls for future insights, supported by comprehensive reporting.

Instant Call Reporting for Real-Time Insights

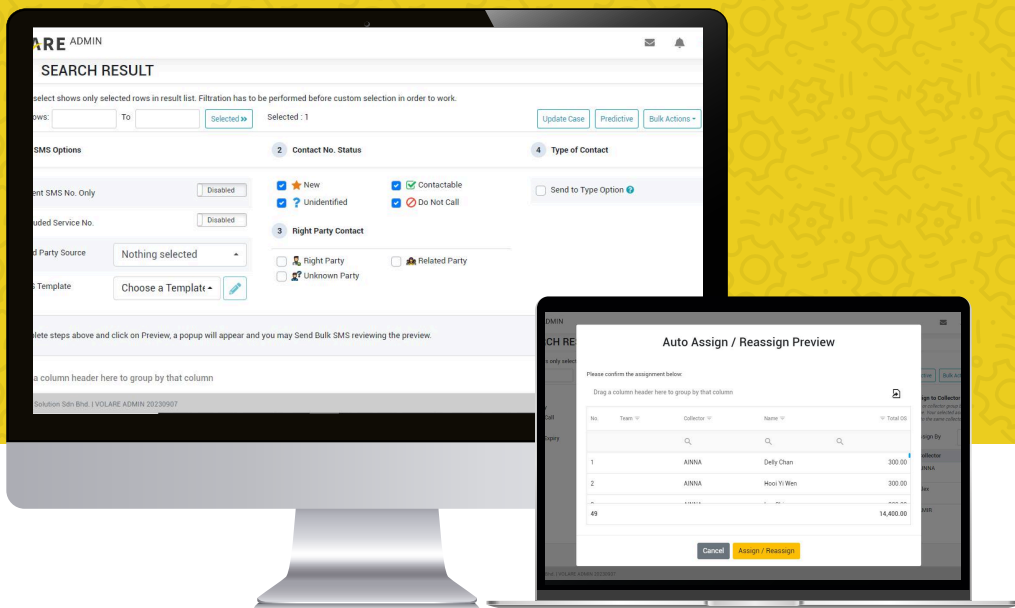
Collectors promptly update case status with post-call reports, providing immediate insights.

Audit Trail Monitoring with Reporting

Audit trail feature enables tracking collector activity history with valuable reporting capabilities.

Feature Highlights

Streamlined Bulk Actions



Effortless Bulk Messaging

Easily send bulk emails, letters, and SMS using pre-made or customised templates.

Assignment Strategy Flexibility

Seamlessly manage file assignments through manual or automated assignment, with customisable allocation options.

Bulk Instructions

Empower higher management to issue bulk instructions, enabling collectors to take coordinated actions.

WHO USES VOLARE+



**Debt Collection
Agencies**



**Banking & Financial
Services**



**Gov Sector with
Lending Facilities**



**Fintech Related
Corporations**



**Credit & Leasing
Companies**



**Orgs. Providing Credit
Facilities**

Contact US

STAMPEDE SOLUTION SDN.BHD. (MALAYSIA)

Since 2019, Stampede Philippines Inc. has grown strong with 7 active collection agencies and 1 leading financial institution using Volare, empowering 3,000+ users daily. Building on our success in Malaysia, we're proud to continue transforming collections technology across Southeast Asia.



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